

# Solar Savers and COVID-19 UPDATE



Updated 04/11/2020

*Solar Savers is committed to ensuring the health and well being of our customers, staff and installers, as well as to our responsibility to take all measures necessary to reduce rates of infection in our communities. As of March 16th all face-to-face information sessions and events have indefinitely been cancelled, and all work is conducted remotely. Please note we are still available from Monday - Thursday via email or phone to answer any questions or concerns you may have.*

## UPDATE

Solar Savers is happy to announce that installations are now able to proceed on households where all aspects of the installation can occur outdoors, or where a physical barrier can be utilised to separate workers from occupants. Our installers are currently scheduling installations for all households who meet the current installation requirements. As restrictions continue to ease and changes are made to requirements, our installers will contact households as they become eligible to be installed.

**Please note**, for those who have not accepted quotes prior to September 30th 2020, it is likely that you will not secure an installation date until the New Year. This is in part due to the backlog of installations as a result of the restrictions, and the usual pause in installations that we see over the Christmas and New Year period

For more information on the restrictions and the solar industry, [click here](#).

## Solar Homes Rebate

The Solar Homes program will remain open throughout this period. For more information on how Solar Victoria are assisting Victorians who are installing solar during this time, you can see the program's COVID19 provisions [here](#).

If you have an queries or concerns regarding the safety procedure in place by Solar Savers and our installers, or you would like to put your registration on hold, please contact us on 1300 548 598, or email at [info@solarsavers.org.au](mailto:info@solarsavers.org.au)