

# Solar Savers and COVID-19 UPDATE



Updated 29/09/2020

*Solar Savers is committed to ensuring the health and well being of our customers, staff and installers, as well as to our responsibility to take all measures necessary to reduce rates of infection in our communities. As of March 16th all face-to-face information sessions and events have indefinitely been cancelled, and all work is conducted remotely. Please note we are still available from Monday - Thursday via email or phone to answer any questions or concerns you may have.*

## UPDATE

Based on further updates to the Coronavirus (COVID-19) roadmap to reopening announced on Sunday 27th September, residential solar installations in Metropolitan Melbourne are unfortunately still restricted. It is anticipated that installations will be able to recommence from October 20th, 2020. Critical repairs can be made where required in an emergency or for safety reasons.

In the meantime, you can still register for Solar Savers, schedule a phone consultation with our installers and receive a quote. **Please note**, for those who have not already accepted a quote, it is likely that you will not secure an installation date until the New Year. This is in part due to the backlog of installations as a result of the restrictions, and the usual pause in installations that we see over the Christmas and New Year period

For those who already have an installation date booked during this period, or have paid a deposit and are waiting for an installation date, you will be contacted by eko energy who will schedule/reschedule your booking for after October 20th.

For more information you can visit [Business Victoria](#).

## Solar Homes Rebate

The Solar Homes program will remain open throughout this period. For more information on how Solar Victoria are assisting Victorians who are installing solar during this time, you can see the program's COVID19 provisions [here](#).

If you have any queries or concerns regarding the safety procedure in place by Solar Savers and our installers, or you would like to put your registration on hold, please contact us on 1300 548 598, or email at [info@solarsavers.org.au](mailto:info@solarsavers.org.au)