

# Solar Savers and COVID-19 UPDATE



Updated 08/09/2020

*Solar Savers is committed to ensuring the health and well being of our customers, staff and installers, as well as to our responsibility to take all measures necessary to reduce rates of infection in our communities. As of March 16th all face-to-face information sessions and events have indefinitely been cancelled, and all work is conducted remotely. Please note we are still available from Monday - Thursday via email or phone to answer any questions or concerns you may have.*

## UPDATE

Based on the release of the Coronavirus (COVID-19) roadmap to reopening released on Sunday 6th August, the extension of stage 4 restrictions mean that residential solar installations in Metropolitan Melbourne and Mitchell Shire will **remain prohibited until at least September 28th, 2020**. Critical repairs can be made where required in an emergency or for safety reasons.

In the meantime, you can still register for Solar Savers, schedule a phone consultation with our installers and receive a quote. If you are beginning this process now, the restrictions should not impact you as your installation date would be after September 28th however there may be slightly longer than usual wait times for an installation date, due to delays during this period.

For those who already have an installation date booked during this period, or have paid a deposit and are waiting for an installation date, you will be contacted by eko energy who will schedule/reschedule your booking for after September 13th.

For more information you can visit [Business Victoria](#).

## Solar Homes Rebate

The Solar Homes program will remain open throughout this period. For more information on how Solar Victoria are assisting Victorians who are installing solar during this time, you can see the program's COVID19 provisions [here](#).

If you have any queries or concerns regarding the safety procedure in place by Solar Savers and our installers, or you would like to put your registration on hold, please contact us on 1300 548 598, or email at [info@solarsavers.org.au](mailto:info@solarsavers.org.au)